



ACCESSIBILITY GUIDE



AIGUES-MORTES
Destination Émotions



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The destination of Aigues-Mortes, in the Camargue, is an open-air journey where a grand living spectacle unfolds. It is the story of a unique land that, over the centuries, has brought people and nature into harmony. A truly special place where you can reconnect with yourself and experience your most profound emotions.



AIGUES-MORTES
Destination Emotions



Tourisme & Handicap certified site



Facility not officially certified, but able to accommodate visitors with reduced mobility



Facility not officially certified, but able to accommodate visitors with cognitive disabilities



Facility not officially certified, but able to accommodate visitors with hearing impairments



Facility not officially certified, but able to accommodate visitors with visual impairments



Accessibility with assistance



Accessible public toilets



Parking space reserved for persons with reduced mobility (PRM)

ABBREVIATIONS

PMR : Person with reduced mobility

UFR : Wheelchair user

The sites featured in this guide are either certified with the Tourisme & Handicap label, currently undergoing certification, or no longer certified, but nevertheless offer facilities adapted to welcome visitors with disabilities.

The Aigues-Mortes Tourist Office is certified with **the Tourisme & Handicap**.
Its travel advisors are trained and/or made aware
of how to welcome visitors with disabilities.



PHYSICAL DISABILITIES

- Reception desk accessible to persons with reduced mobility
- Video intercom at the entrance
- Step-free access at the entrance and throughout the Tourist Office
- Seating available

VISUAL IMPAIRMENTS

- High-contrast strips on the glass door to make it easier to identify
- A city map and a Braille guide containing cultural information about the destination, available for consultation on site

HEARING IMPAIRMENTS

- Induction loop system available. This system facilitates communication between visitors using hearing aids and our travel advisors

COGNITIVE DISABILITIES

- The headings on the brochure displays in the reception hall are accompanied by easy-to-understand pictograms
- Reception staff are trained and aware of the needs of visitors with disabilities
- Adapted documents are available on request at the reception desk and online

Tourist office
info@ot-aiguesmortes.com
+33 (0)4 66 53 73 00

Place Saint Louis
30220 Aigues-Mortes

**By plane :**

- Montpellier airport at 25 km
- Nîmes airport at 40 km

By train :

The train station, located on the Nîmes road in Aigues-Mortes, is a 10-minute walk from Place Saint-Louis, inside the medieval walls.



- Trains run from Nîmes and Le Grau-du-Roi.
- Station assistance service is available (booking online or by phone at 32 12 from within France, or +33 (0)9 72 72 00 92 from abroad).

By bus :

- liO line 132 from Nîmes to Aigues-Mortes, round trip.
- liO line 606 from Montpellier to Aigues-Mortes, round trip.
- PRM on-demand transport service (TAD PMR) dedicated to persons with reduced mobility, available for €2, by reservation at 0806 800 350 (free service + local call cost). Available Monday to Friday: 8:00 AM to 6:00 PM without interruption.

Users must provide proof at the time of booking with a Mobility Inclusion Card marked “disability”.

By car :

- 9 parking areas are accessible outside the city walls of Aigues-Mortes, and several parking spaces are available inside the medieval town.
- Parking is free for holders of a Mobility Inclusion Card or a disability card (valid until 31 December 2026).



PARKINGS AND TOILETS

In Aigues-Mortes, paid parking zones are free of charge for persons with **disabilities holding a Mobility Inclusion Card or a disability card**. The card must be clearly **displayed on the windshield** for the entire duration of the stop. For parking lots, you should take an entry ticket at the barrier. When exiting, **press the intercom button** and present your card on the windshield. A staff member will verify it and allow you to leave.



Parking space reserved for persons with reduced mobility (PRM)



Accessible public toilets

Inside the city walls of Aigues-Mortes:

- 1 spot Boulevard intérieur nord (Tour du Sel)
- 2 spots Boulevard intérieur nord (Porte Saint Antoine)
- 1 spot Boulevard Gambetta (next to Place de la Viguerie)
- 1 spot Boulevard intérieur sud (Porte de l'Arsenal)
- 2 spots Boulevard intérieur est (Porte de la Reine)
- 1 spot Rue Denfert-Rochereau / Pauline Rolland

Outside the city walls:

- 2 spots at Parking P1, P2, and P8
- 4 spots at Parking P3 and P5
- 3 spots at Parking P4
- 1 spot at Parking Pôle de Constance
- 2 spots on Avenue Frédéric Mistral (in front of the stadium)
- 1 spot on Avenue de la Liberté (opposite the pharmacy)

- 2 spots: Boulevard intérieur sud (Porte de l'Organeau)
- 1 spot: Boulevard intérieur sud (Porte des Galions)
- 1 spot: Boulevard intérieur ouest (Place du Château)
- 2 spots: Boulevard intérieur sud (Porte de la Marine)
- 1 spot: Rue Baudin
- 2 spots: Boulevard intérieur sud (Porte de l'Arsenal)

- 1 spot: Rue Alphonse Daudet
- 3 spots: Chemin d'Avon
- 1 spot: Chemin d'Esparron (opposite the gendarmerie)
- 1 spot: Rue de la Pinède
- 2 spots: Square de la Ferme Puits Neuf
- 2 spots: Quai des Croisades

Accessible public toilets:

Distance from the Aigues-Mortes Tourist Office:

- Rue Alsace-Lorraine (inside the city walls) – 150 m
- Avenue Frédéric Mistral – 500 m
- Parking P4 – 650 m



EMERGENCY

SAMU - MEDICAL EMERGENCY SERVICE



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POLICE



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POMPIERS - FIREFIGHTERS



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**URGENCE UNION EUROPEENNE -
EUROPEAN EMERGENCY NUMBER**



112

**URGENCE LANGUE DES SIGNES -
SIGN LANGUAGE EMERGENCY SERVICE**



114



USEFUL PLACES

Pharmacie Cathala (in front of Parking 2)

2 boulevard Diderot / 15 avenue de la liberté

30220 Aigues-Mortes

☎ 04 66 53 68 00

Wheelchair rental for the day: €16.50 (deposit €200), available by reservation.

Publics toilets

Distance à from tourist office :

rue Alsace Lorraine (inside the walls) at 150m

avenue Frédéric Mistral at 500m

Parking 4 at 650m



Tours et Remparts d'Aigues-Mortes

Logis du gouverneur - Place Anatole France

30220 Aigues-Mortes

☎ 04 66 53 61 55

✉ resaigues-mortes@monuments-nationaux.fr

🌐 <https://www.aigues-mortes-monument.fr/>



An access ramp allows visitors to move around the museum space.

The Tour de Constance is accessible by elevator.

Part of the ramparts is accessible to visitors with reduced mobility (with assistance).

Guided tours with a lecturer in sign language are available by reservation.

Maison du Grand Site de France de la Camargue Gardoise

Route du Môle

30220 Aigues-Mortes

☎ 04 66 77 24 72

✉ accueilmgs@camarguegardoise.com

🌐 <https://www.camarguegardoise.com/>



The mediation space has an accessible entrance, with a clear circulation area and a reception desk adapted for wheelchair users.

There is also a reserved parking space for persons with reduced mobility (PRM).

Le Salin d'Aigues-Mortes

Route du Grau du Roi - D979

30220 Aigues-Mortes

☎ 04 66 73 40 24

✉ salinstourisme@salins.com

🌐 <https://www.visitesalinsdecamargue.com/>



Accessible little train equipped for wheelchair users (manual and electric wheelchairs), available by reservation only.

Les calèches de Camargue

386 chemin de la Pommière

Le Pré des Mauves

30740 Le Cailar

☎ 06 86 67 82 80

✉ lescalechesdecamargue@gmail.com

🌐 <https://lescalechesdecamargue.com/>



A horse-drawn carriage adapted for welcoming persons with reduced mobility (PRM) and wheelchair users (manual or electric wheelchairs). The visit is also suitable for people with intellectual disabilities.

Le Parc Ornithologique du Pont de Gau

RD 570

Quartier Pont de Gau

13460 Saintes-Maries-de-la-Mer

☎ 04 90 97 82 62

✉ frederic@parcornithologique.com

🌐 <https://www.parcornithologique.com/>



Certified park accessible to all types of disabilities.

Safari Camargue Autrement

1745 route de L'Espiguette

30240 Le Grau-du-Roi

☎ 06 12 03 25 35 / 04 30 08 52 91

✉ contact@camargue-autrement.com

🌐 <https://www.camargue-autrement.com/>



The tour commentary is adapted for all audiences.

Péniches Compagnie Bateaux d'Aigues-Mortes

Quai du commerce

Avenue Tour de Constance

30220 Aigues-Mortes

☎ 04 66 53 60 70 / 06 10 90 16 68

✉ croisierecamargue@gmail.com

🌐 <https://www.croisiere-de-camargue.com/>



All cruise boats are accessible to wheelchair users (manual wheelchairs). The boat Isles de Stel can also accommodate most users of electric wheelchairs.

Toilets are not accessible.

Reservation is required. Please contact the provider for full information.



Manade Jullian

Départementale 62

30220 Aigues-Mortes

☎ 06 22 64 72 64

✉ lamanadejullian@orange.fr

🌐 <https://www.manadejullian.com/>



A horse-drawn carriage equipped with a ramp.



Maison des vins de l'Espiguette

3430 route de l'Espiguette

30240 Le Grau-du-Roi

☎ 04 66 53 51 16

✉ contact@maisondesvins-lespiguette.com

🌐 <https://www.maisondesvins-lespiguette.com/>



The shop is accessible to all types of disabilities.

Domaine viticole Le Petit Chaumont - boutique

Rond Point D62

30220 Aigues-Mortes

☎ 04 66 53 60 63

✉ info@petitchaumont.fr

🌐 <https://petitchaumont.fr/>



The estate is accessible to persons with reduced mobility and wheelchair users.

Domaine royal de Jarras - boutique

Route du Grau du Roi - D979

30220 Aigues-Mortes

☎ 04 66 51 17 00

✉ tourisme@gdl.fr

🌐 <https://www.domainedejarras.com/>



The shop is accessible to PRM and wheelchair users. Adapted sanitary facilities available.

Caveau des sablons

6156 Route des Saintes Maries de la Mer

30220 Saint-Laurent-d'Aigouze

☎ 04 66 53 75 20

✉ caveaulesablons@wanadoo.fr

🌐 <https://www.domainedejarras.com/>



Shop accessible to persons with reduced mobility (PRM) and wheelchair users (UFR).



Le Cinéma Municipal Marcel Pagnol

(In the process of being certified)

9 rue Victor Hugo

30220 Aigues-Mortes

☎ 09 64 11 14 59

✉ cinema.pagnol@ville-aigues-mortes.fr

🌐 <https://www.cinema-aigues-mortes.com/>



Reception and hall accessible to wheelchair users via elevators. Dedicated wheelchair spaces, adapted restrooms, and an induction loop system available.

Le Seaquarium

Avenue du Palais de la mer, BP 106

30240 Le Grau-du-Roi

☎ 04 66 51 57 57

✉ contact@seaquarium.fr

🌐 <https://www.seaquarium.fr/>



The site is accessible to all types of disabilities.

Visually impaired visitors must be accompanied (low lighting inside the aquarium).

Handiplage l'Oasis

Plage du Boucanet – Accès n° 2

Route de Carnon

30240 Le Grau du Roi

☎ 06 83 82 57 72



- First aid station nearby
- Reserved parking spaces for PRM, with step-free access
- Supervision period: July and August, from 11:00 AM to 6:30 PM
- Accessible toilets, showers, and changing rooms
- Equipment available for rent (€2/hour): 5 amphibious wheelchairs (Hippocampe), JOB chairs, Tiralo beach wheelchairs, and 4 pedal boats

Handipag par Kayak Club Terre de Camargue

Impasse des berges du Vidourle

30240 Le Grau-du-Roi

☎ 06 09 02 58 97

✉ handipag.legrauduroi@gmail.com

🌐 <https://www.helloasso.com/associations/kayak-club-terre-de-camargue/evenements/handipag>



- Supervision period: July and August
- Parking spaces, adapted changing rooms, and dedicated boats are available
- Staff are trained to welcome people with disabilities



Boulangerie Poitavin

6 Grand rue Jean Jaures

30220 Aigues-Mortes

☎ 04 66 53 73 15

✉ laurent.poitavin@orange.fr



Shop accessible to wheelchair users, welcoming all persons with disabilities.

Boucherie Traiteur EL TORO

5 rue Pasteur

30220 Aigues-Mortes

☎ 04 66 53 70 23

✉ boucherie.eltoro@gmail.com



Shop accessible to wheelchair users via a ramp, welcoming all persons with disabilities.

Au Galet de la Reine

13 rue de la République

30220 Aigues-Mortes

☎ 04 66 53 76 27

✉ lorenz08@yahoo.fr



Shop accessible to wheelchair users, welcoming all persons with disabilities.

Crédit Agricole

6 rue de l'Amiral Courbet
30220 Aigues-Mortes
☎ 04 66 53 67 13



Establishment accessible to persons with reduced mobility when accompanied:

- There is a step with assistance at the entrance
- Human assistance is available

Welcomes all persons with disabilities.

Police Municipale

Boulevard Gambetta
30220 Aigues-Mortes
☎ 04 66 53 69 73



Establishment accessible to persons with reduced mobility when accompanied:

- There is a step with assistance at the entrance
- Human assistance is available

Welcomes all persons with disabilities.

L'Atelier de Nicolas

28 rue Alsace Lorraine
30220 Aigues-Mortes
☎ 04 34 28 04 84
✉ latelierdenicolas@live.fr
🌐 <https://restaurant-latelierdenicolas.fr/>



Accessible to all visitors except wheelchair users.

La Camargue

19 rue de la République
30220 Aigues-Mortes
☎ 04 66 53 86 88
✉ contact.lacamargue@gmail.com
🌐 <https://www.lacamarguerestaurant.com/>



Accessible to all visitors.



Hôtel l'Escale

6 rue du port
30220 Aigues-Mortes
☎ 04 66 53 71 14
✉ contact@escale-hotel.fr
🌐 <https://escale-hotel.fr/>



Adapted room.

Hôtel Les Jardins du Canal

440 route de Nîmes
30220 Aigues-Mortes
☎ 04 66 80 50 04
✉ contact@hotel-canal.fr
🌐 <https://lesjardinsducanal.fr/>



2 adapted rooms.

Chambres d'hôte Manade Saint Louis

Départementale 58
30600 Vauvert
☎ 06 25 73 84 85 / 06 11 42 24 14
✉ jeanclaud.groul@wanadoo.fr
🌐 <https://ot-aiguesmortes.com/annuaire/chambres-manade-saint-louis>



Adapted room.

Hôtel Mas des sables

Départementale 62
30220 Aigues-Mortes
☎ 04 66 53 79 73
✉ contact@lemasdessables.com
🌐 <https://www.lemasdessables.com/>



3 adapted rooms.

Camping Yelloh village - La petite Camargue

Départementale 979 - Route de Saint Laurent d'Aigouze
30220 Aigues Mortes
☎ 04 66 53 98 98
✉ info@la-petite-camargue.fr
🌐 https://www.yellohvillage.fr/camping/la_petite_camargue



4 adapted mobile homes.